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Events

03/30 & 04/28 - NCTA presents: Emerging Technologies and Trends Breakfast. This event is sponsored by WorkSmart partnered with Microsoft and SonicWall. Please [click here](#) for more information including registration.

WorkSmart Update:

Service Portal Reconstruction
A recent re-model of our service portal is geared to provide clients with useful information.

- How To articles
- ManagedShield service notifications

As for the future, your task is not to foresee it, but to enable it.

- Antoine de Saint-Exupery, French aviator and writer

Letter from the Editor:

Today's business environment is constantly evolving- which can be said for technology as well. As both progress exponentially, there is a decreased need to tie performance to time and place. Businesses are beginning to utilize the technology that enables mobility and are adjusting policies to support a virtual network amidst their operations. The realization is that both organizations and employees can benefit from this trend! The question is: where does your company stand?

Ron Unger
CEO, WorkSmart

Replacing the Traditional Workforce with Telecommuters

Cell phones, laptops and PDAs are all examples of the latest trend in technology: mobility. A recent trend in business is the adaptation of the available technology: telecommuting. [Learn how](#) to adjust your policies to embrace the improvements in technology.

7 Steps to Good Working Habits Away from the Office

Your laptop was built for doing work away from the office. Making sure your self-discipline comes along for the trip is something else.

Based on feedback from experts, Microsoft has created 7 steps to developing good working habit while awhile from the office. [Click here](#) to read more.

A Secure Remote Workforce through Network Management

With employees working from home or travelling for business, the number of individuals accessing your network via the internet is increasing. As always, protection is important, especially if your data is of a sensitive nature. To learn how a Virtual Private Network can offer your network increased security, [read on](#).

- **Easier access to create and view service tickets online!**

[Click here](#) to take a look!

WorkSmartWire is brought to you by WorkSmart, an Information Technology provider offering services and solutions to business, government, and education throughout North Carolina and surrounding states.

With the philosophy that reliable IT services require dedication, responsiveness, and accountability, WorkSmart partners with clients to provide managed services, onsite and helpdesk support, computer network design and implementation services, and web development.

WorkSmart is headquartered in Raleigh-Durham with branch offices in Charlotte and Greensboro and onsite support partners across the U.S. Visit www.worksmart.com to learn more.

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Team Member Spotlight: Jim McKay, Senior Consultant

WorkSmart strives to be the premier provider in Information Technology services. With team members like Jim, this initiative is possible.

"Jim is an invaluable member of our support team, not just because of his technical ability; Jim also has great relationships with colleagues and clients." -Clay Harris, Vice President and COO, [WorkSmart](#)

In the 2 years that Jim has dedicated to better servicing our clients, he has been a tremendous asset to both clients and staff, enchanting us with his upbeat personality- he truly enjoys making people laugh! His colleagues describe him as incredibly knowledgeable and extremely determined. He possesses a willingness to work long hours, resolving any issues as quickly and thoroughly as possible.



"Jim has always exhibited patience and helped us out when we contacted him with any problems." - Bethany Meeks, Network Systems Director at [Hardison & Associates](#)

"Jim is doing an awesome job for us. Our down time has been reduced dramatically since he took over." - Josh Dalton, PE, CPESC [Sungate Design Group, PA](#)

In order for you to get to know him better, we asked him a few questions. Here are his answers:

Hometown: Willoughby, Ohio. Its 20 minutes east of Cleveland.

Favorite Food: Anything my mother cooks!

Favorite Movie: Star Wars

Favorite Music Band/Artist: Bob Marley at the moment. Its perfect no matter what mood I'm in!

If you have to choose a movie title for your life story, what would it be? Quiet but dangerous

Favorite Hobby: Billiards - golf runs a close second, but only because its seasonal

Last thing you bought: New custom pool cue

Favorite day of the week: Tuesday

Do you play any musical instruments? None- played the trumpet in high school, but I haven't touched it since

One place you could travel right now: Cozumel, Mexico- I hear its great scuba diving

At the beach, would you rather play in the sand, or play in the water? Definitely in the water

Words of Wisdom: Worry never solved a single problem in all of history. Don't worry.

"I love what I do. I couldn't have done it for the last 14 years if I didn't really enjoy it." - Jim McKay

